



WE'RE THRILLED TO HAVE YOU ON BOARD!

It's official—you're part of something special, and we're so glad you're here!



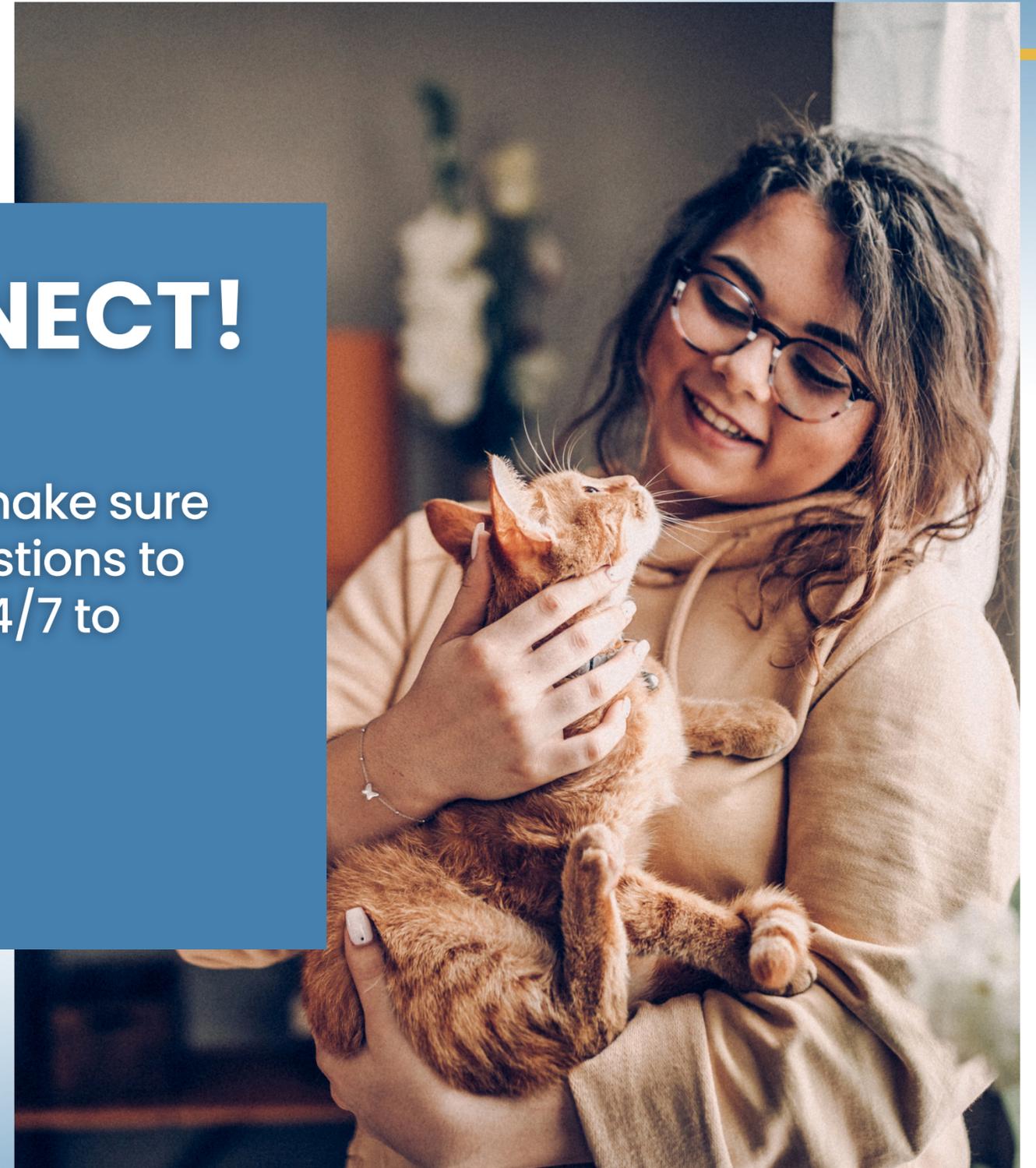
HUMANE
DUBUQUE REGIONAL
SOCIETY
COMMUNITY OF UNCONDITIONAL LOVE



WELCOME TO DOOBERT CONNECT!

We've partnered Dubuque Regional Humane Society to make sure you always have the help you need. From answering questions to providing training, resources, and guidance, we're here 24/7 to support you as a foster and help things run smoothly.

You're not alone—we've got your back.



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HOW TO REACH US

Text/Call: (239) 201-2924

Email: connect@doobert.com

**Save our contact info so you're always
just a tap away!**

We may call from the number (234) 286-4675 as well as our number above.

WHAT TO EXPECT MEDICAL SUPPORT

Describe your animal's symptoms

Whenever you reach out to Doobert Connect for medical support, we'll begin by gathering some key information:

- The animal's name and identifying details
- A description of the symptoms (e.g., behavior changes, physical symptoms, eating/drinking habits, etc.)
- When the symptoms started and whether they've gotten worse

Tip: The more details you can provide, the faster we can help determine next steps!

Consult with our Vet

If a veterinary consult is needed, we will coordinate this for you. Depending on your communication preference (text or email), you'll receive instructions to set up a virtual consult with our trusted veterinarian.

Expect to receive:

- A text or email with appointment details
- Instructions on how to join the online consultation

Arranging Emergency Veterinary Care

If the vet determines that the animal needs emergency care, Doobert Connect will coordinate directly with your rescue or shelter team to make the arrangements.

Important:

Please do not purchase any medications that vets may prescribe or go directly to the emergency vet—even if they recommends it. We fully understand the urgency and will act quickly on your behalf. It's essential that we follow your organization's emergency protocols to ensure everything is handled smoothly. Instead, give us a call back and we will direct you on the next steps.

We will:

- Notify the appropriate coordinators and managers immediately
- Handle all necessary steps to arrange approved emergency care



HAVE QUESTIONS? COMMENTS? FEEDBACK?

Our inbox is always open, so feel free to reach out to us at
connect@doobert.com!

